

This practice offers a comprehensive service with an emphasis on high quality consultation and procedural services. All doctors have broad experience in the full range of general practice and family care. We have **special interests** in skin disease, children's health, women's health, pregnancy care, men's health, travel medicine, diving medicine, diabetes and asthma care, preventive healthcare, chronic disease management and aged care.

You may receive a reminder notice from time to time reminding you of preventative health services appropriate to your care. Please let us know if you do not wish to be included in this system. Our practice also participates in state and national reminder systems eg. Pap Smear registers, Immunisation registers. A translation service is available on request .

We practice the principles of Quality Use of Medicines and will always consider non-drug therapy for your condition if appropriate.

#### **DOCTORS:**

**Dr Siobhan MacDonald** is available for all your general medical needs. She has a particular interest in medical care for young families, has qualifications in pregnancy care, and also provides our diving medicine services.

**Dr Stacey Wirth** is available for consultation regarding your general medical needs. She has a particular interest in mental health as well as health issues pertaining to women and children. **Stacey's books are currently closed, no New Patient appts until further notice.**

**Dr Jonathan Last** is available for all your Medical needs and has a special interest in Sports Medicine, Men's Health and child & adolescent health

**Dr Campbell McLaren** is available for all general Medical needs. Campbell has a special interest in Skin Cancer and family health

**Dr Elizabeth Gordon** also available to provide quality general medical care, Lizzie has a particular interest in Women's and Children's Health.

#### **SKIN CANCER CHECKS**

The doctors hold qualifications in skin cancer medicine and use advanced technology to assist with skin cancer checks, surveillance of existing moles and sunspots and offer surgical removal of suspicious lesions. All skin cancer check examinations are bulk billed.

#### **STAFF:**

Our practice manager, Lorei, will be happy to assist with any queries or feedback about the practice.

Receptionists Lynda, Jackie and Jodie will be pleased to help you with queries about any aspect of how our practice operates.

Kym, Sue, Lyndal & Wendy are all registered nurses with additional qualifications in general practice. They bring a range of skills to complement the care provided by our doctors.

#### **HOURS:**

8am to 6pm Monday to Thursday

Friday 8am to 5 pm

Saturday 8.30am to 12.00.pm

#### **APPOINTMENTS:**

Routine consultation is by appointment but urgent needs (walk-ins) and emergency care are catered for as required. We operate a recall system for follow-up appointments for results, tests, and also for preventive checks - these recalls are in the best interests of your health and should be acted on as soon as you receive them.

We will always endeavour to accommodate you with an appointment with the doctor of your choice, however during busy times that is not always possible and you may be offered an appointment with a different doctor.

**AFTER HOURS:** Phone: 13 7425

**Home Doctor Service** provides medical care for our patients outside of normal surgery hours. All consultations with the after hours doctors will result in a report back to your doctor at GPCare. Concession card holders and children under 16 years will be bulk billed .

#### **PHONE CALLS:**

Urgent phone calls will be taken by the doctor at the time. In order to minimise interruptions to consultations, other calls will be returned at a mutually convenient time. Please assist the staff in determining your needs

#### **VISITS:**

Home visits are catered for both in and out of surgery hours. The doctors have admitting rights at the Sunshine Coast Private Hospital. We also visit a number of local aged care facilities.

#### **FEES:**

All children under 16 years, Health Care Card holders (on presentation of a current card), Commonwealth Pensioner Health Benefit Cards and DVA card holders are bulk billed. We also Bulk Bill visits for skin checks.

All other patients are required to pay on the day of consultation.

A "standard" consultation is \$65.00.

A longer or more complex consultation is often required to fully attend to your medical problem and a higher fee of \$115 applies.

**If you require a longer consultation please notify reception when making your appointment.**

Please note that in order to keep waiting time to a minimum, multiple problems may need to be attended to over a series of appointments.

Certain visits, in-surgery tests (eg ECG, lung function), surgical procedures and some vaccines all require an added fee to the consultation. Please ask at reception for further details.

Personal disadvantage is considered—if you have difficulty with our fees, please discuss this with the doctor.

War veterans' fees are billed directly to the Department of Veterans' Affairs.

*We aim to work with you in caring for your health and place a high value on the patient-doctor partnership.*

*Courtesy, compassion and high-quality medical care are the keys to achieving the best results for your healthcare needs.*

*Any feedback regarding our practice is valued and will be considered. Please communicate your suggestions to the doctors or staff.*

*Please feel free to discuss with your doctor or the staff if you have any complaints.*

*The Office of the Health Ombudsman can be contacted on 133 646*

***Confidentiality:***

*The privacy of all your personal & health information is highly guarded. All staff are aware of the need for absolute confidentiality and our records and communications systems are designed to secure privacy and confidentiality.*

*Access to health records can be discussed with your doctor.*

**The Zone**  
**32 Wises Road**  
**MAROOCHYDORE**  
**4558**

**Monday to Thursday**

**8am to 6pm**

**Friday**

**8am to 5pm**

**Saturday**

**8.30am to 12.00pm**

**PHONE: (07) 5409 9800**

**FAX: (07) 5409 9899**

**[www.gpcare.com.au](http://www.gpcare.com.au)**

**PRACTICE  
INFORMATION  
BROCHURE**



**Dr Siobhan MacDonald**

MBBS, Bsc, FRACGP Dip Obs, RANZCOG

**Dr Stacey Wirth**

MBBS, FRACGP

**Dr Jonathan Last**

MBBS

**Dr Campbell McLaren**

B.Pharm, MBBS, FRACGP

**Dr Elizabeth Gordon**

MBBS, FRACGP